

TIME (EDT)

DAY THREE: DIRECTORS

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11:00 AM

Welcome to day 3 and a Special Announcement

BREAK

12:00 PM

Continuous Improvement in Support and Security

Introducing Outsourced System Administration Services (OSAS)

BREAK

We are Stronger Together: Customer Participation Opportunities at SirsiDynix

1:00 PM

The Importance of having regular LRM Calls

BREAK

Consulting: A Catalog of Possibilities

2:00 PM

Analytics for Directors

Migration to Symphony – Implementation Strategies

3:00 PM

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