SirsiDynix®
CONNECTIONS

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Chief Product Officer

Future-Focused, Customer Driven:

Everything You Need to Know about BLUEcloud Products

BLUEcloud Products Inspired by Working With You!

4,000+ Enhancement Votes

17 Strategic Partnership Programs (SPPS) in 2023!

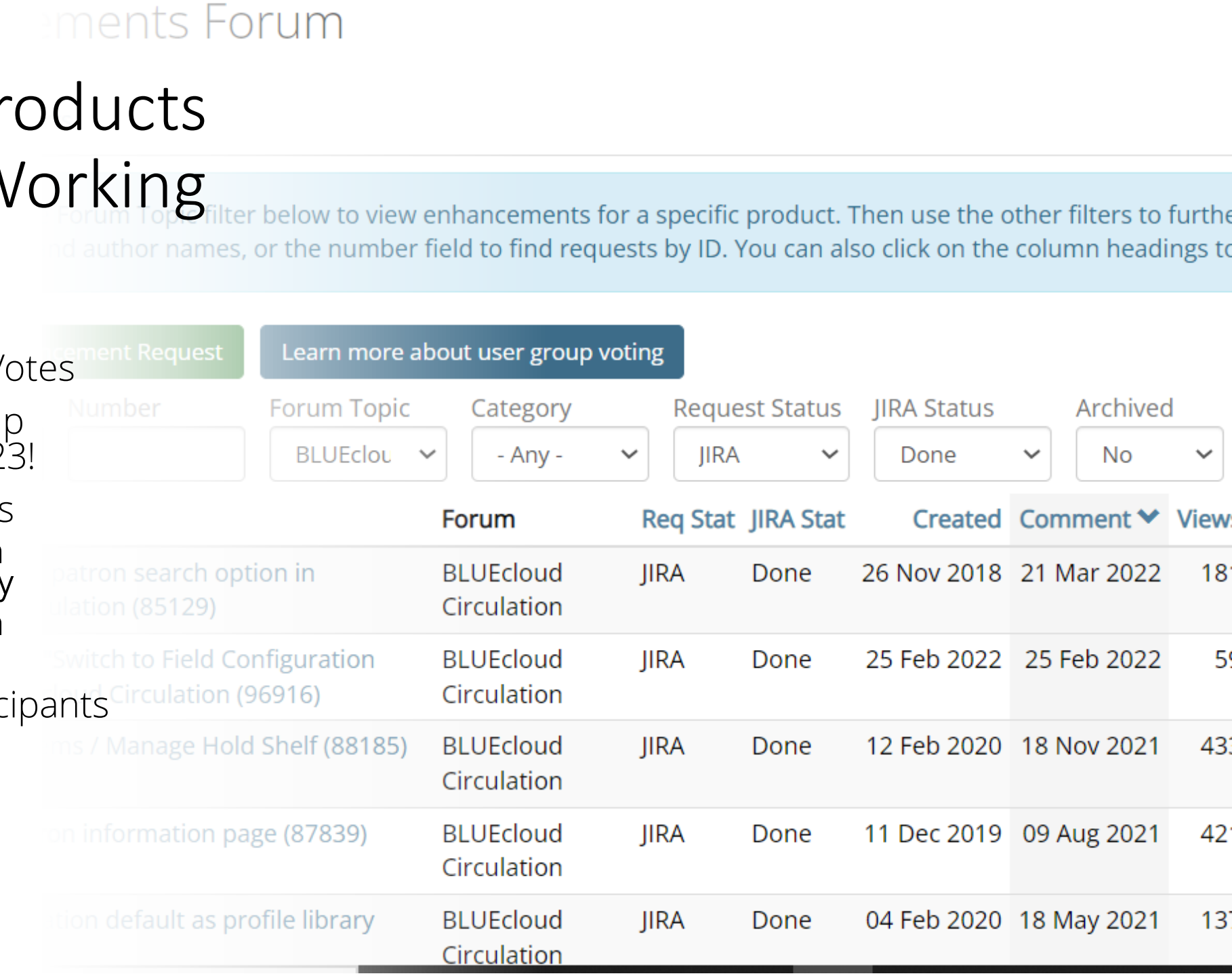
3,200+ SPP participants

- 179 collaborating on BLUEcloud Discovery
- 137 collaborating on BLUEcloud Mobile 2

70 Webinars/506 participants

31 Pilot customers

15 beta customers



BLUEcloud Requirements

- ☑ No migration
- ☑ Keep your same database
- ☑ Leave your data untouched
- ☑ Retain your integrations
- ☑ Choose your pace
- ☑ Use BLUEcloud modules simultaneously with legacy clients (Horizon/Symphony)

Connections and Integrations

Integration Points

- SIP2
- Web Services
- NCIP
- Library Communications Framework (LCF)
- eRC
- Single Sign On
- Lyngsoe IMMS (Symphony)
- Consulting Deliveries

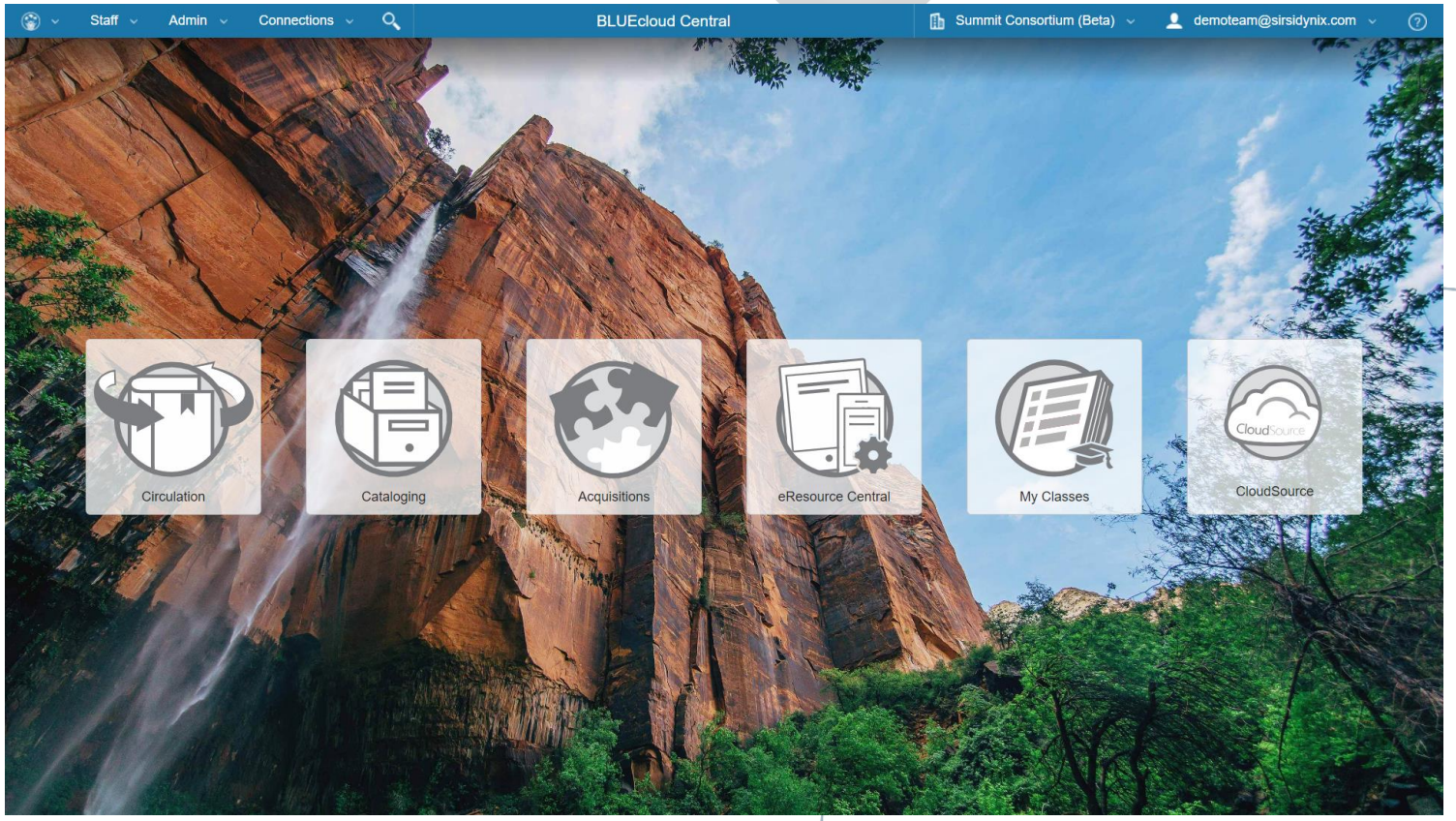
BLUEcloud Basics

- ☑ Fully web-based
- ☑ Multi-tenant
- ☑ Frequent updates
- ☑ No hassle management
- ☑ Self-guided training
- ☑ Instructor lead training and services available

BLUEcloud Core

BLUEcloud Central

- Launch Point for BLUEcloud Staff and Administration
- Manages Authentication and Module Permissions
  - BC Native Authentication
  - Single Sign on with External IdP
  - NEW!!! BC Native to SymWeb/JWF SSO with Symphony 4.1
  - Multi-factor authentication: Coming Soon
- BC Helps, Module Access, Search and Policy Setup
- Harvest Management
- BLUEcloud Visibility Management



BLUEcloud Circulation

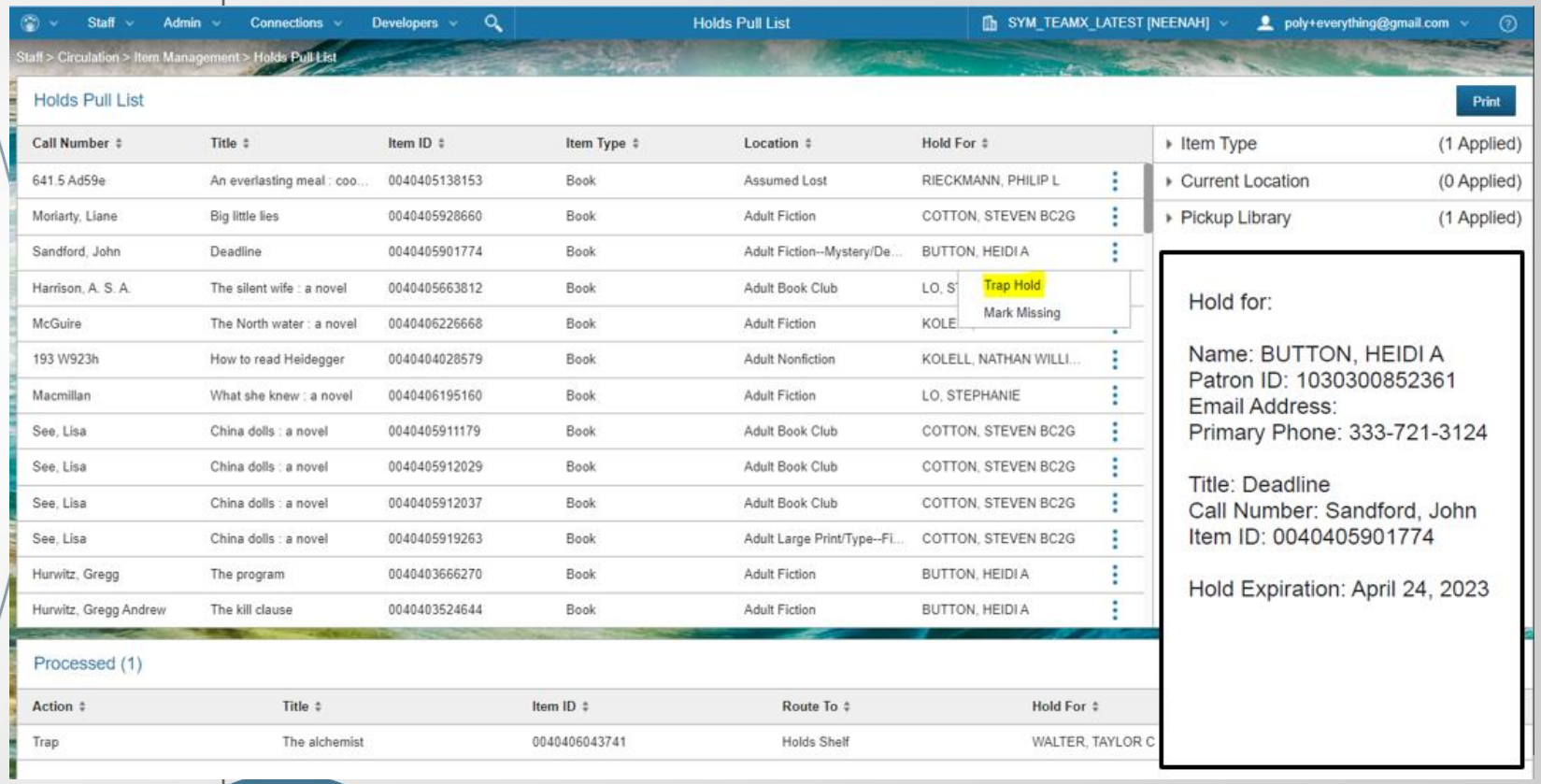
BC Core key focus

SPP, customer interactions drive priorities

Over 50% increased use since last year

Recent updates:

- Silent printing
- Hold slips
- Onshelf holds next steps
- Item maintenance

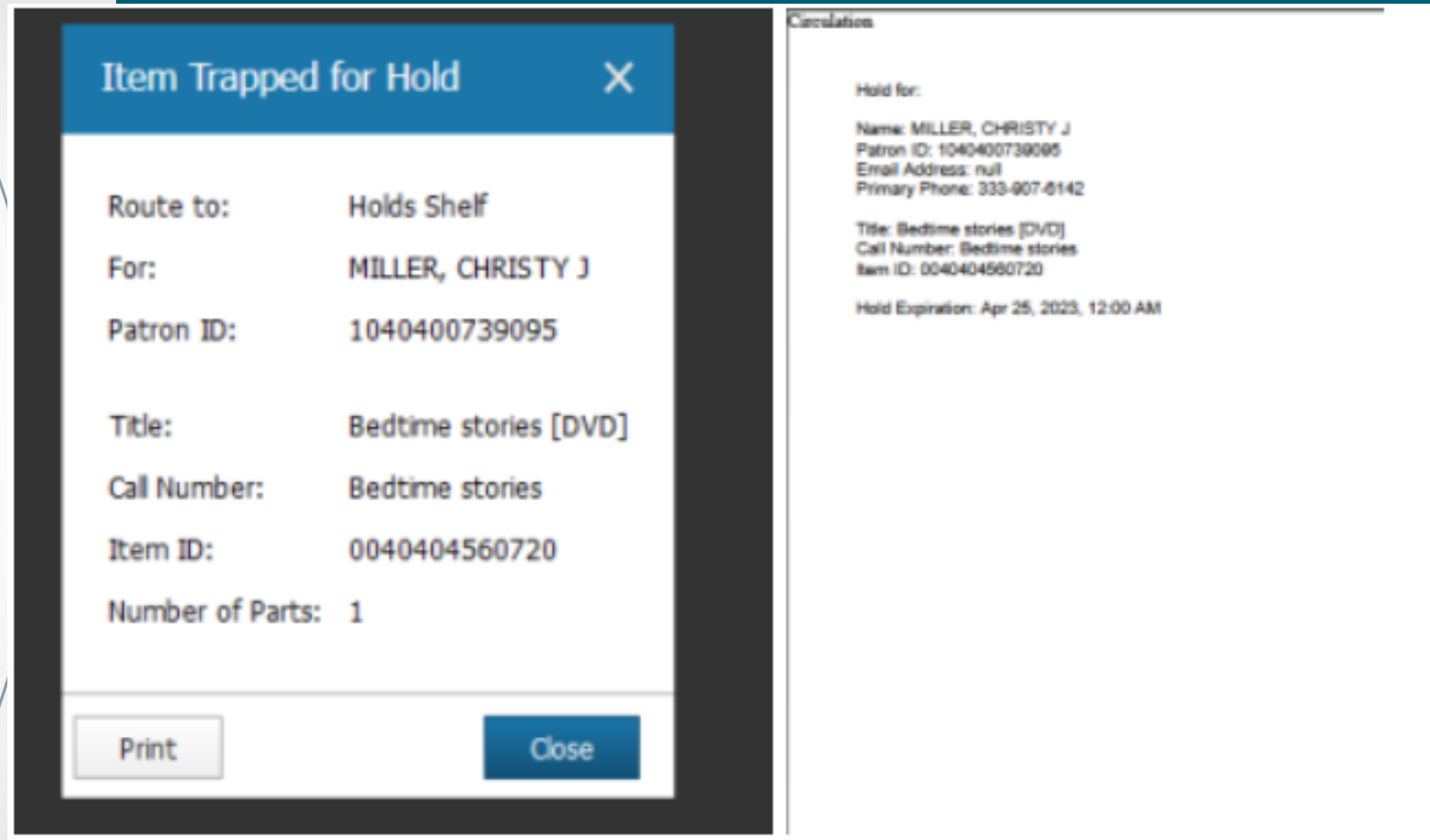


BLUEcloud Circulation

BC Core key focus

Recent Updates and Coming Soon

- Customizable slips, wrappers, receipts
- Multi-factor authentication
- Enhanced RFID support
- Checkout History
- Bill History
- Holds History
- Control over which staff can see which PII in patron record
- Cash Management



BLUEcloud Acquisitions

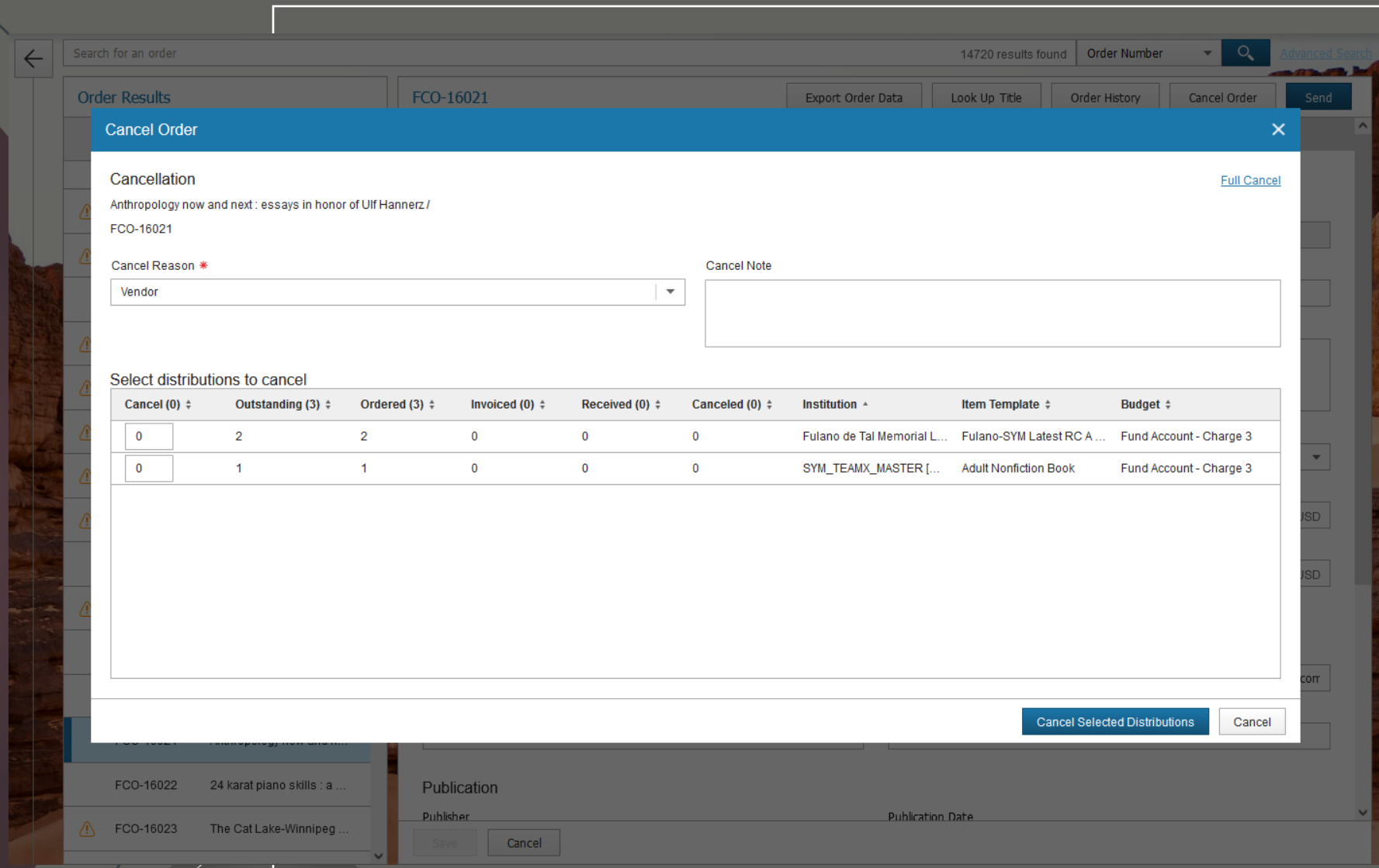
Workflow Focus

Full & partial cancellations

Hold Counts at receipt

Keyboard entry of invoices

Report improvements



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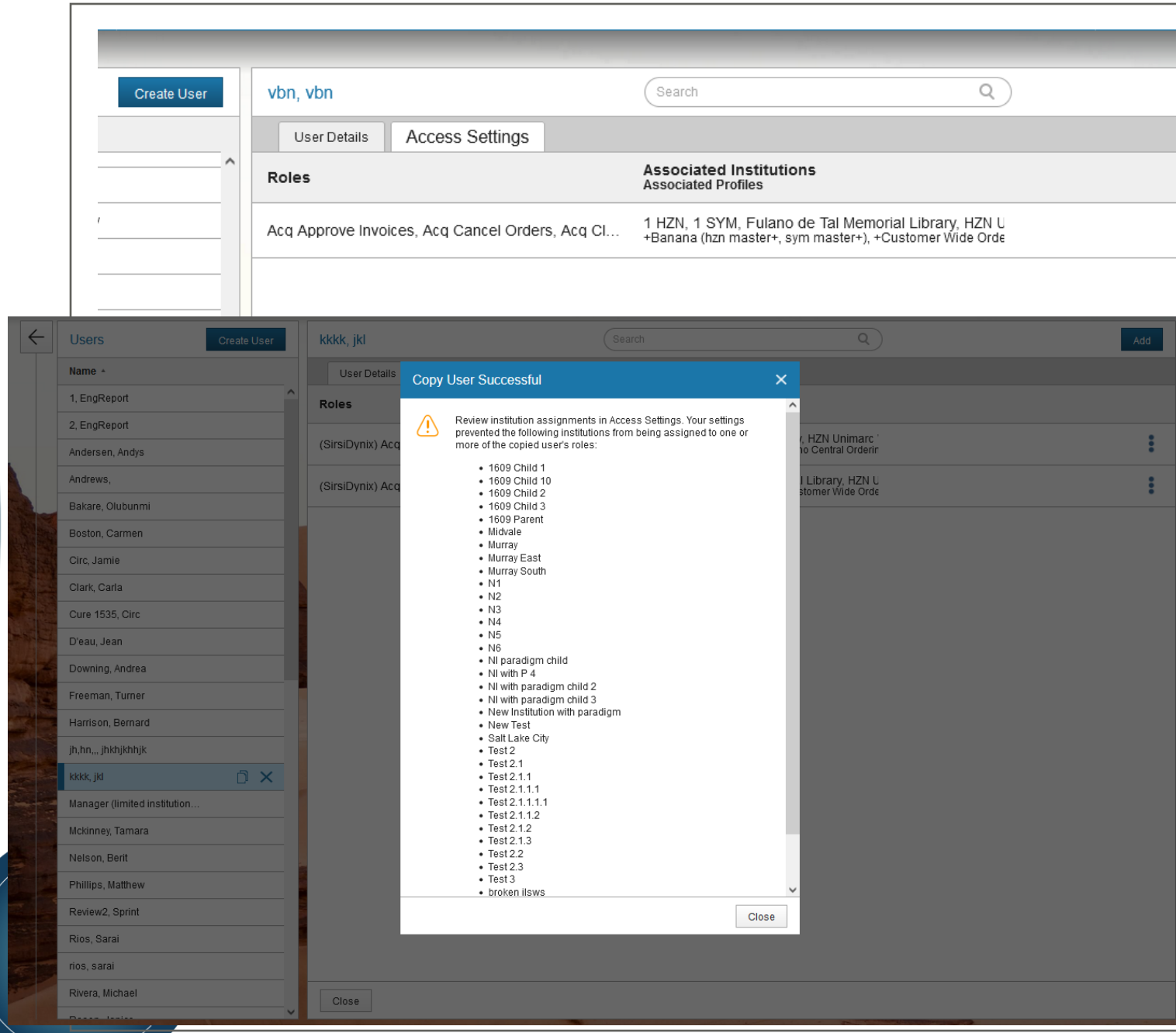
BLUEcloud Central

Staff copy: improve setup speed

- Case insensitive BC Staff IDs with Symphony 4.1
- Single Sign On for Staff
- MFA via external IdP available now
- MFA for basic BC logins coming soon (will support SymWeb/JWF MFA as well)

Tools for Dataload: automate staff record creation



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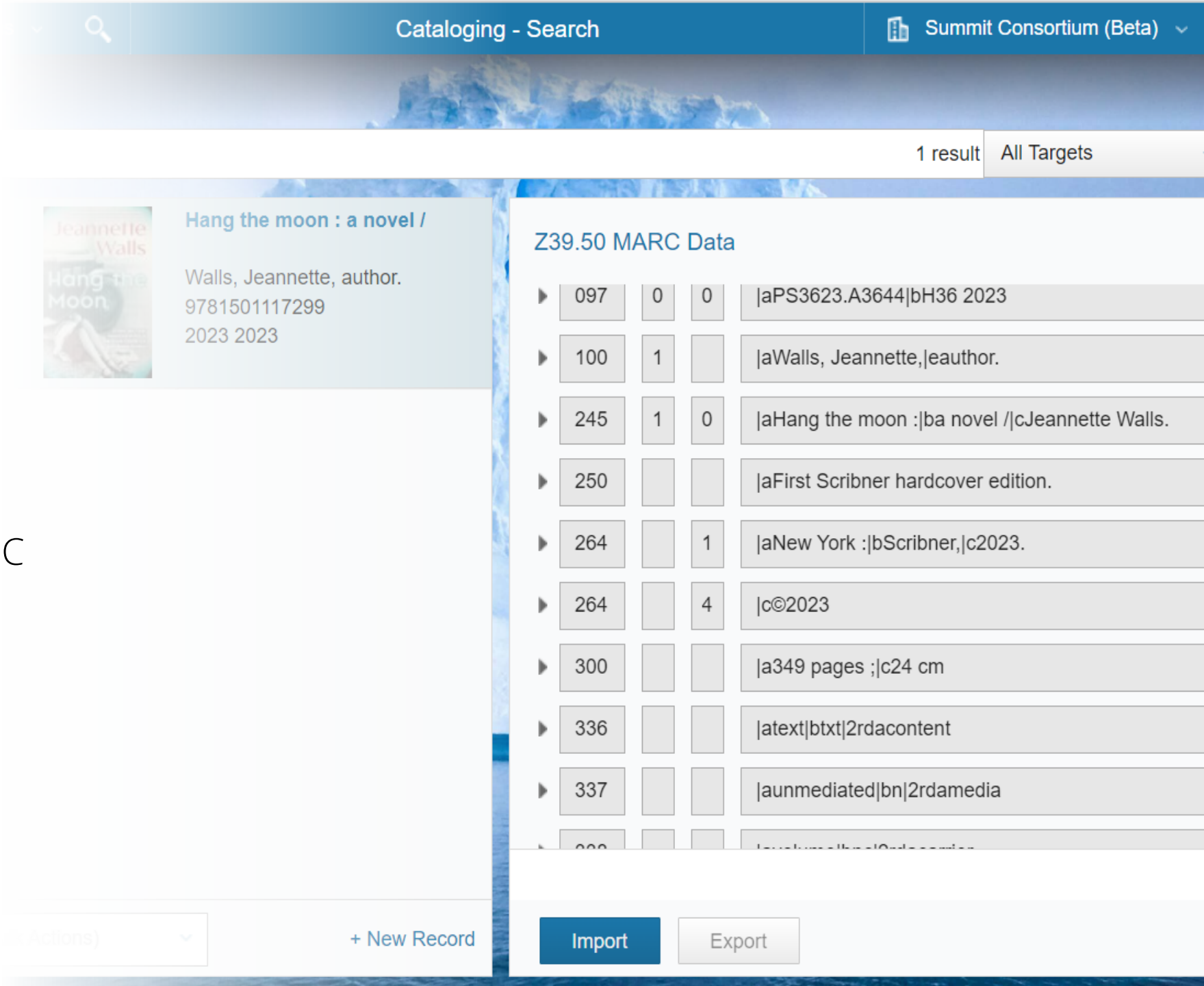
BC Core+ Ongoing

- BLUEcloud Cataloging
- BLUEcloud Search
  - Localization
  - Syndetics Serials Covers
  - Call Number Search in BC Circ
- MobileStaff tech refresh
- eRC Updates (Beamafilm coming soon!)
- BC Commerce
- BC Mobile Admin

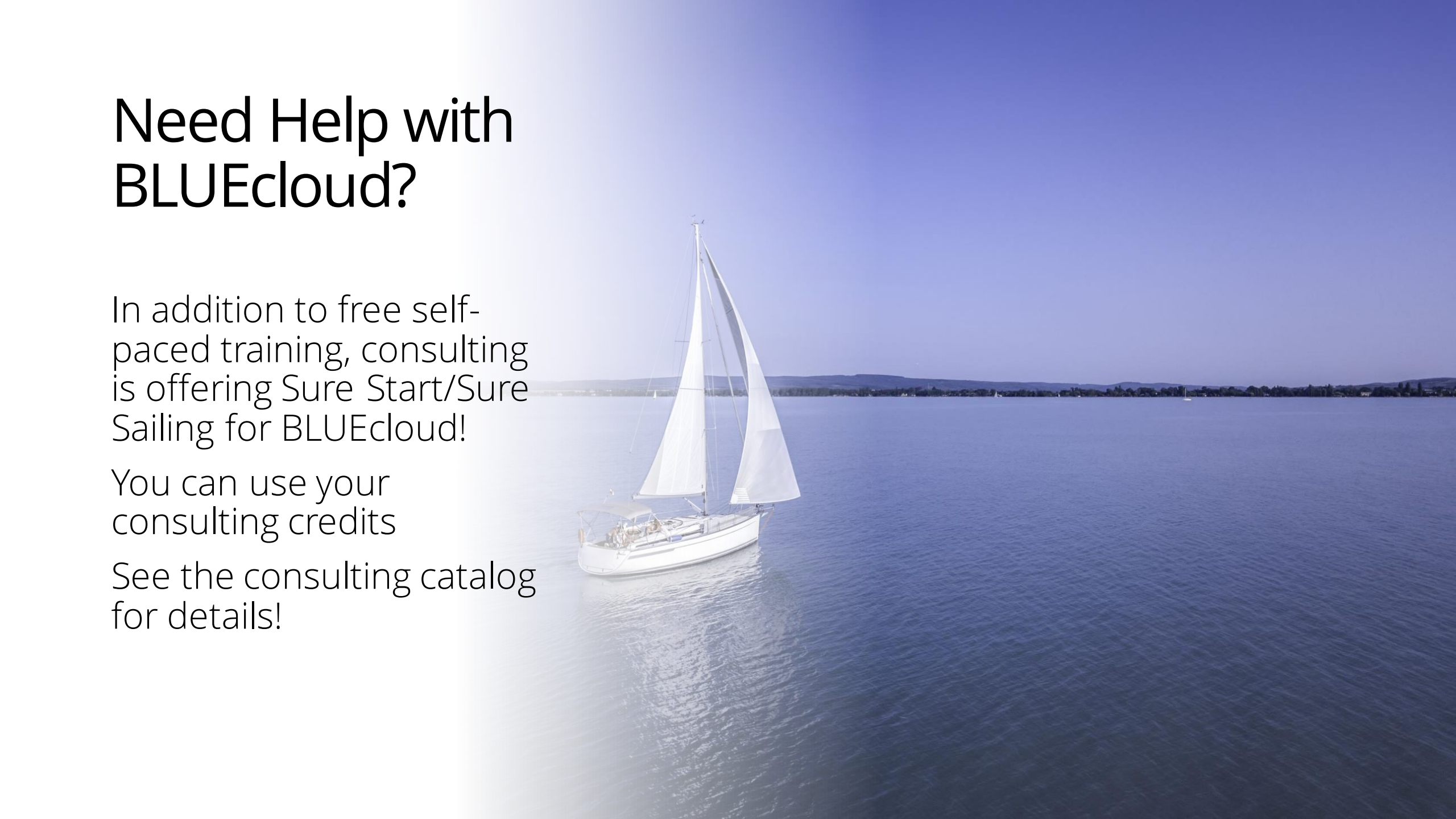


Need Help with BLUEcloud?

In addition to free self-paced training, consulting is offering Sure Start/Sure Sailing for BLUEcloud!

You can use your consulting credits

See the consulting catalog for details!



Measure it with BC Analytics

Latest Updates

BC Analytics on updated platform

ODBC in pilot

API in pilot

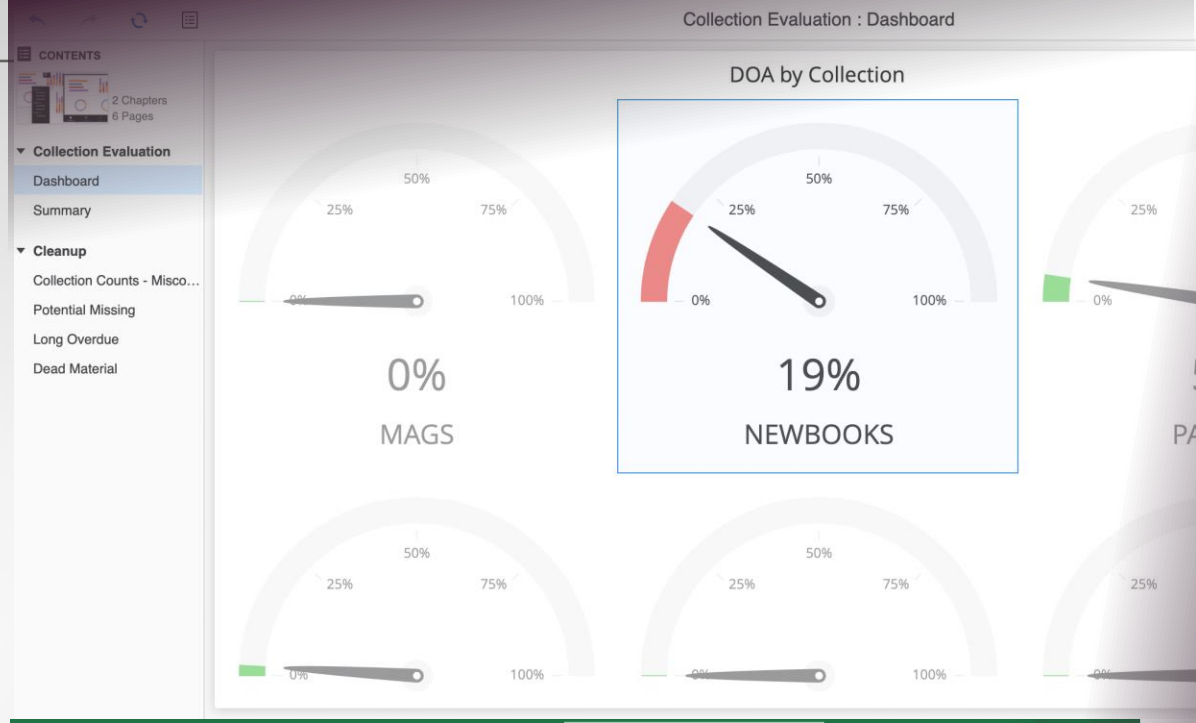
Ongoing Report Updates

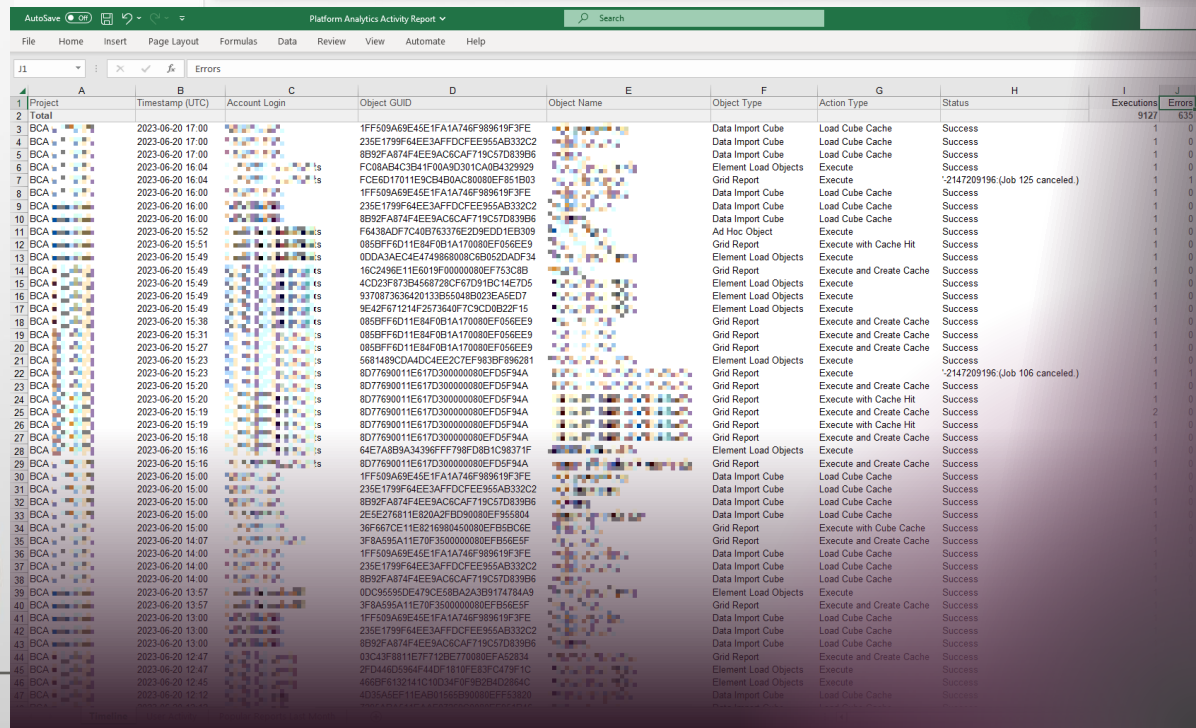
Platform Analytics dossier for PI customers

Platform Analytics delivered data option for all sites

Private Intelligence Suite released and expanding

- Basic user management (planned)





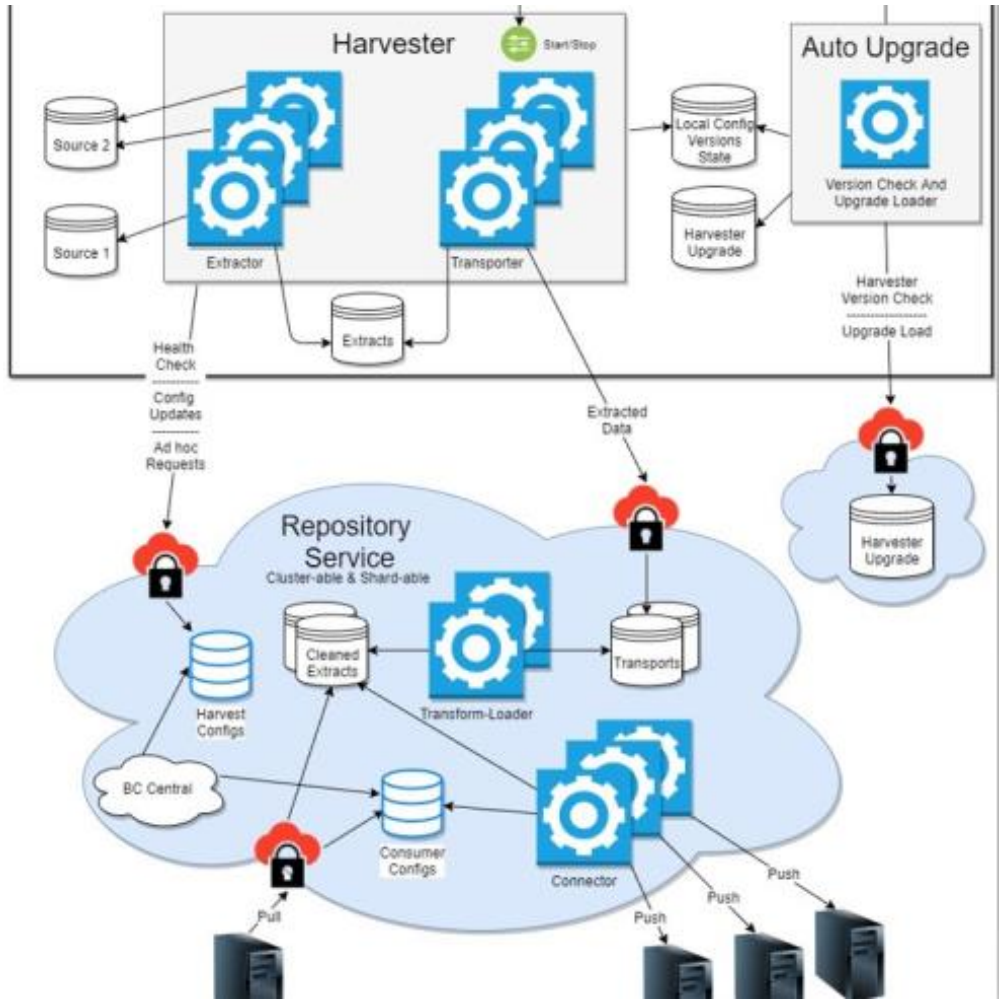
SirsiDynix CONNECTIONS

BC Analytics: Technical Updates

- MicroStrategy ONE update 10 – release planning underway – by 2023 Q4
  - Currently on 2021 platform u 6 (2021 = ONE)
- Major Infrastructure Upgrade
  - Replace existing BCA warehouse and ETL processes with Universal Harvest
  - Universal Harvest
    - Replaces multiple harvest agents for BLUEcloud Search Service, Enterprise, and eventually BCA
    - Uses deltas (updates) instead of full extracts
    - Initial release will include discovery/search data
    - Pilot begins in August
    - Future development will include BCA data

Universal Harvest

- One agent, all SD products
- Multi-tenant
- More data (authority, etc.)
- Dynamic updating
- Third party integrations
- Customer Pilot in Planning
- Replace existing harvest agent for both Enterprise and BCSS
- Post 1.0 release: BCA and Visibility
- Planned to replace existing BCA ETL infrastructure (so that we can get more data out of the ILS!)



Discovery

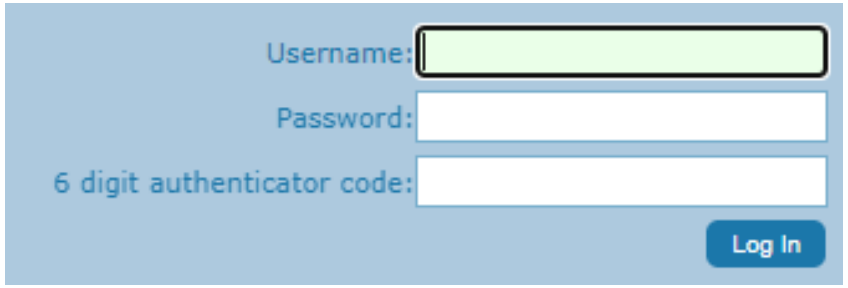
Secure the Present: Enterprise 5.2.1

New Admin tool for configuring password rules

- Option for timed or manual unlock
- Multiple policies to meet every need

Enable Multi-Factor Authentication for Admins

- Additional layer of security requiring a code from an authenticator app
- Option to enable globally, for specific roles, and/or users
- On initial login, Enterprise Admin user will be prompted to retrieve an MFA token to register in the authenticator app
- App provides 6-digit login code



Bridging Towards the Future

New Digital Asset Management Partnership with Recollect

- Recollect supports:
  - Collections of any size
  - Multiple metadata formats
  - Multiple collections
  - Integration with Discovery (OAI-PMH and beyond)
- Recollect brings unique perspetives:
  - Persona/intent-based training
  - Treatment of metadata by format and goal
  - End user experience

What is CloudSource?

CloudSource is a new service from SirsiDynix that enables a library to change its whole approach to managing its electronic resources.

The library can improve customer service, provide more access and save money by fully exposing Open Access (OA) content rather than using it as a fallback when a paid version of desired content is not available.

CloudSource OA

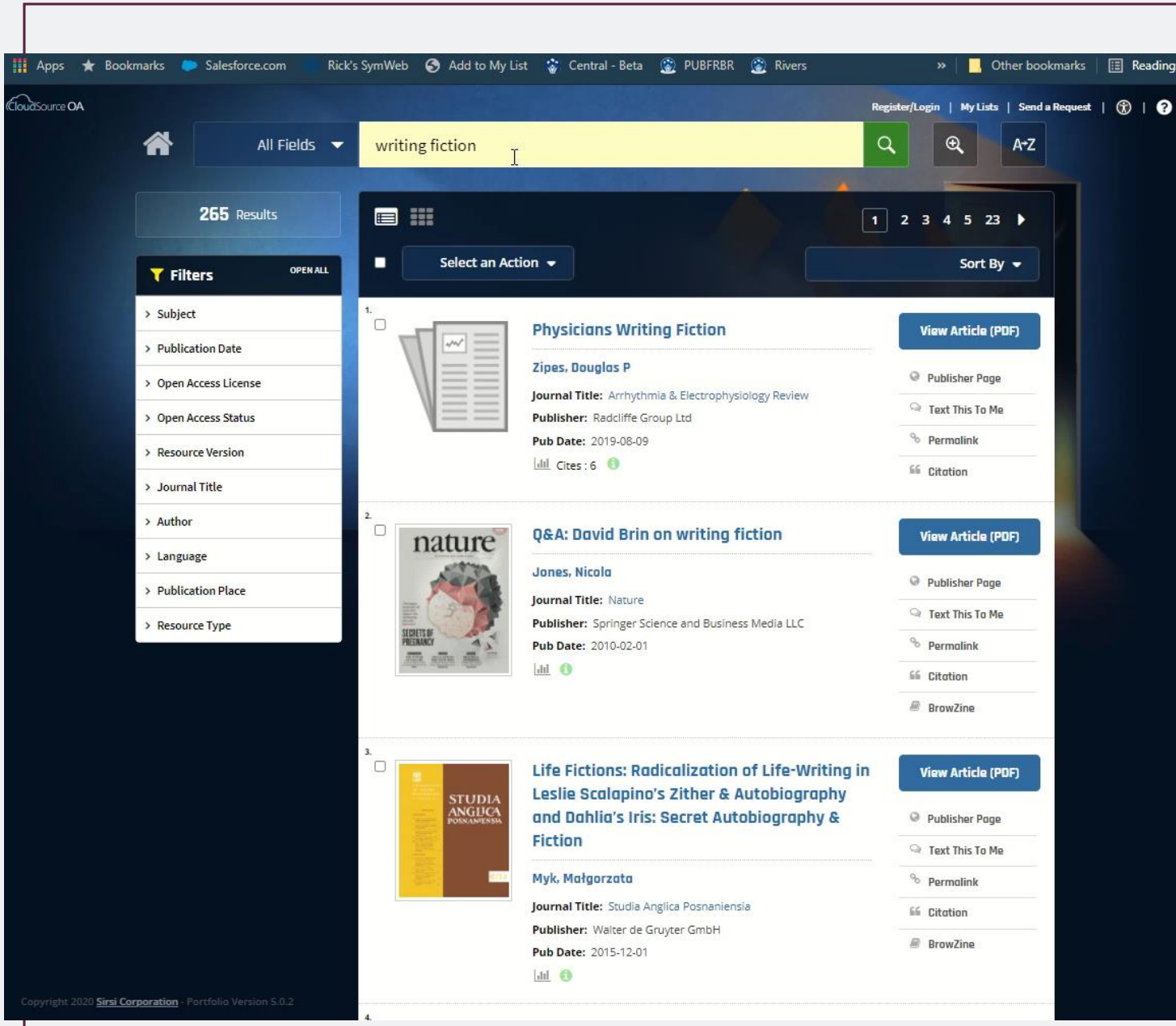
BLUEcloud Course Lists

Resource list management system allows library and teaching staff work together to facilitate access to library resources to support learning and teaching

Responsive design

Staff collaborate using the software to build and publish online, interactive lists of references, from which students access library resources relevant to their course of study.

Students access their resource lists inside a learning management system, alongside timetables, course notes, and assessment tools.



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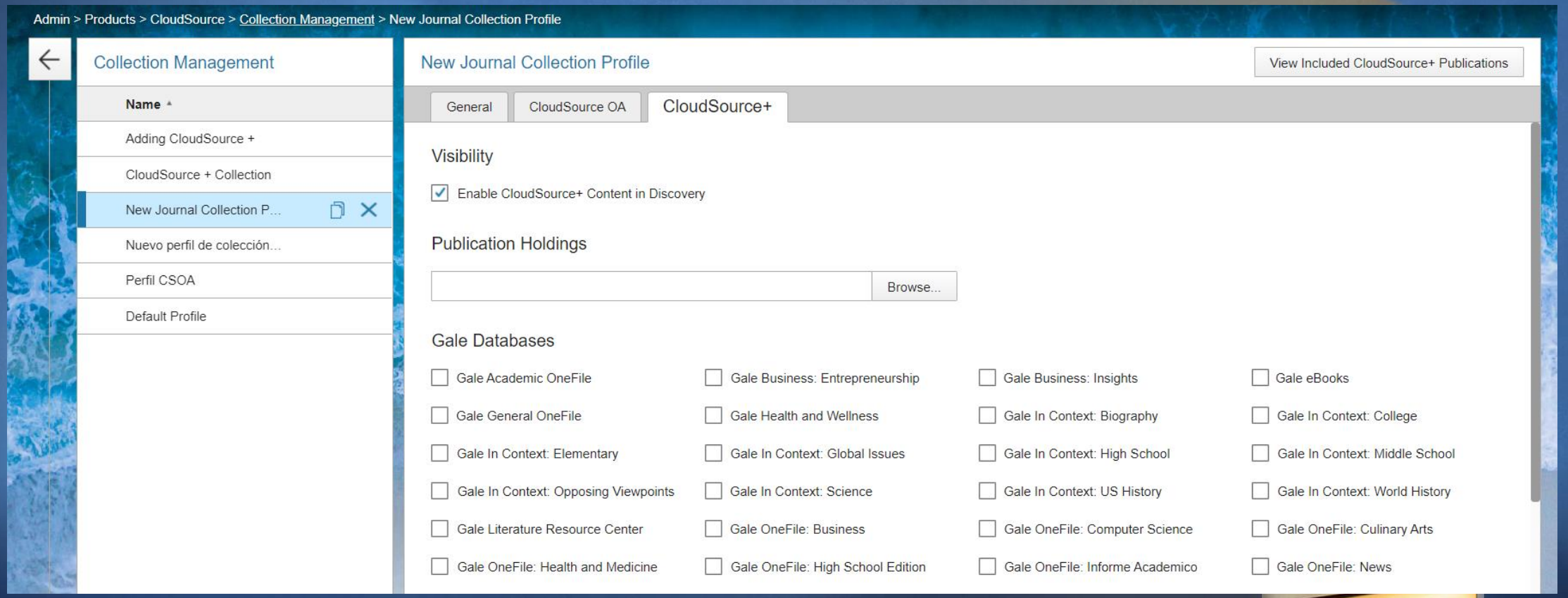
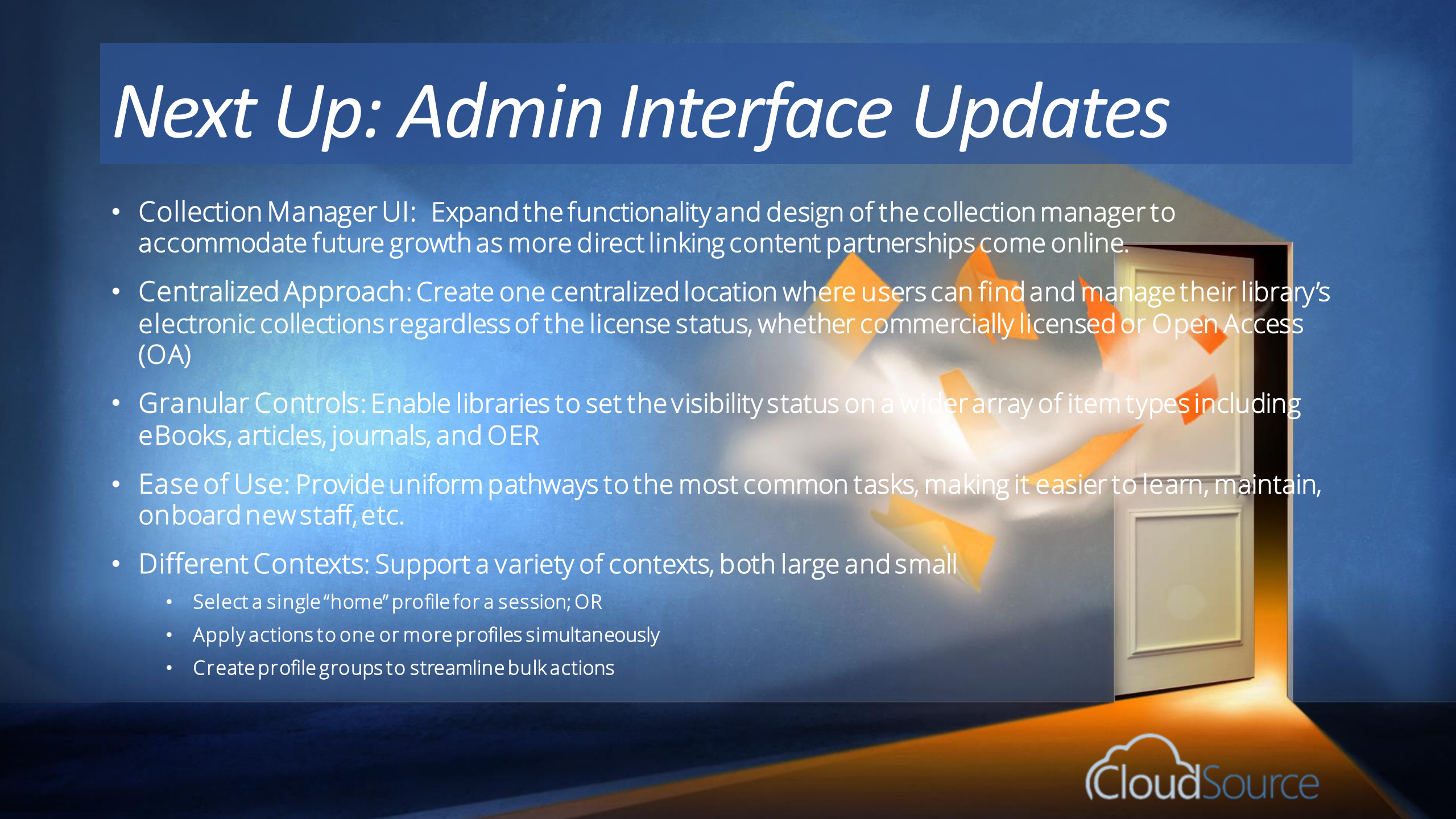
New to CS+: Gale



CloudSource

Next Up: Admin Interface Updates

- Collection Manager UI: Expand the functionality and design of the collection manager to accommodate future growth as more direct linking content partnerships come online.
- Centralized Approach: Create one centralized location where users can find and manage their library's electronic collections regardless of the license status, whether commercially licensed or Open Access (OA)
- Granular Controls: Enable libraries to set the visibility status on a wider array of item types including eBooks, articles, journals, and OER
- Ease of Use: Provide uniform pathways to the most common tasks, making it easier to learn, maintain, onboard new staff, etc.
- Different Contexts: Support a variety of contexts, both large and small
  - Select a single "home" profile for a session; OR
  - Apply actions to one or more profiles simultaneously
  - Create profile groups to streamline bulk actions



CloudSource improves Discovery

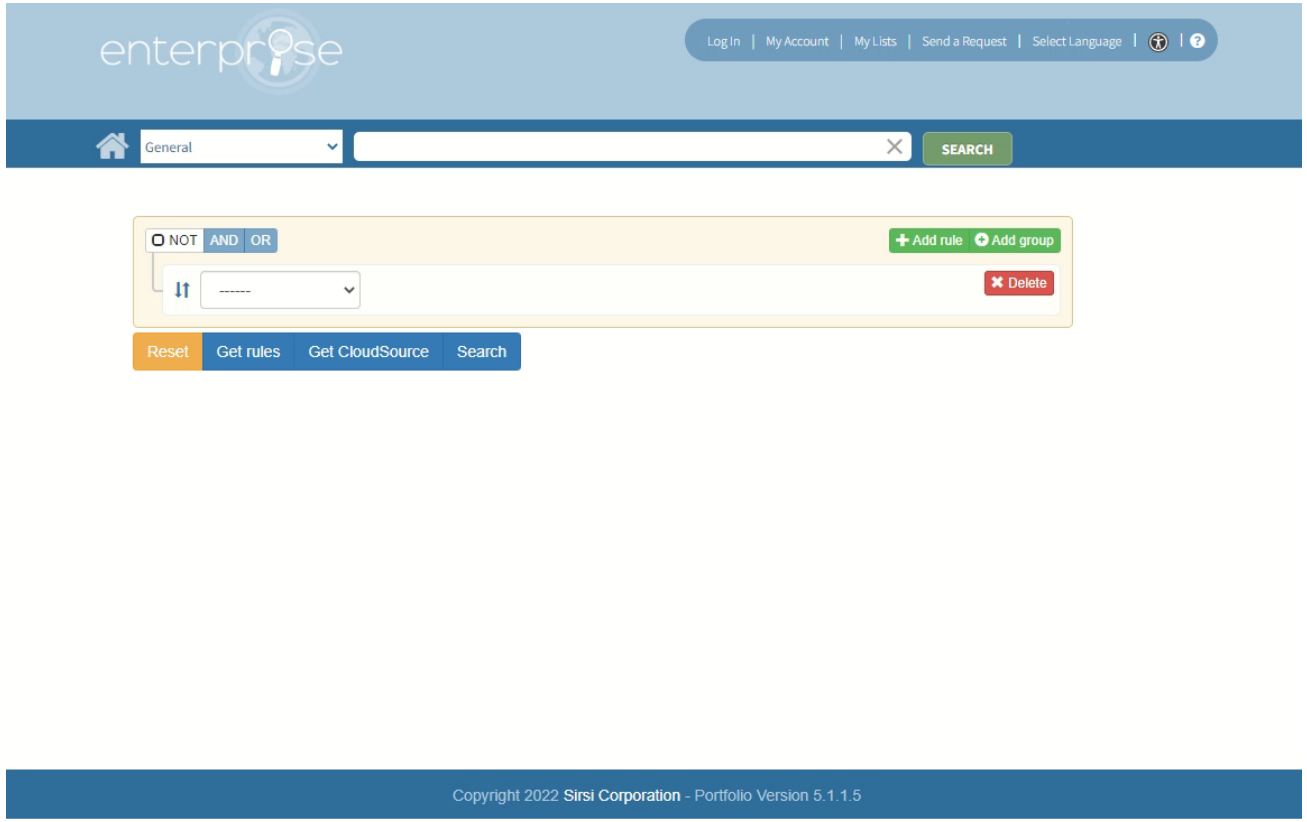
New search relevancy concepts

Date Decay

Boolean capabilities

Coming soon: Boolean helper

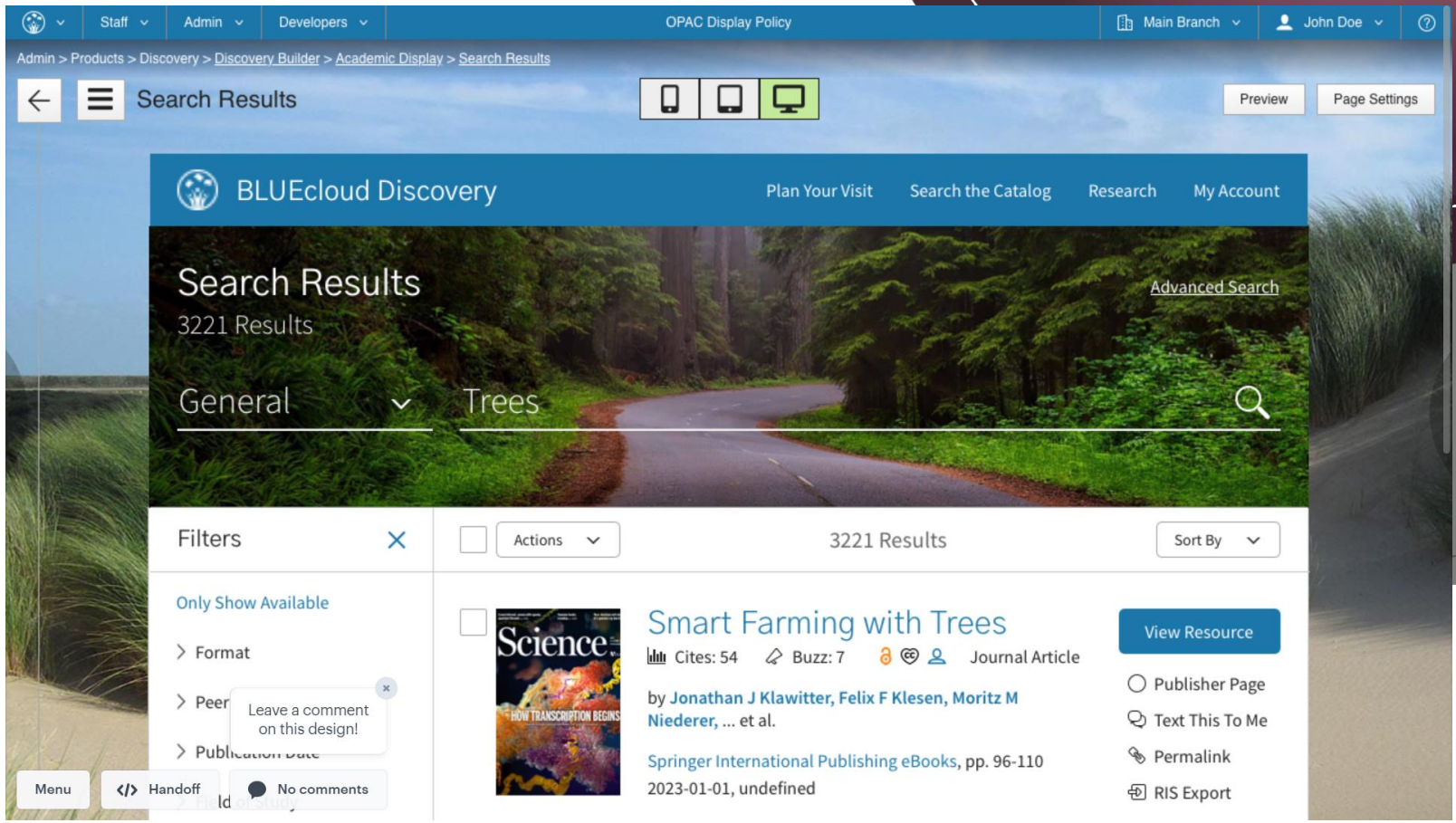
Foundations for…



SirsiDynix®

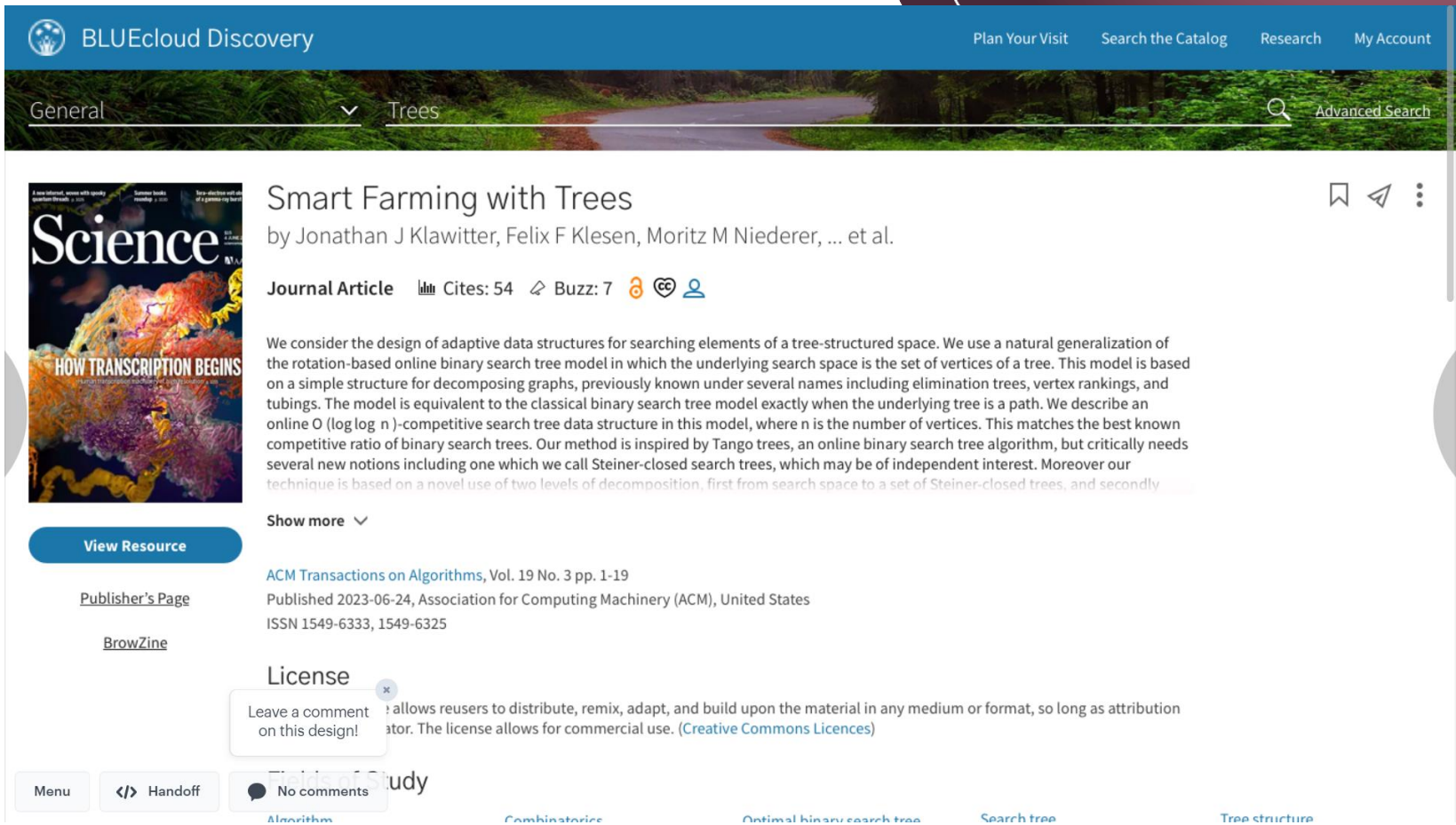
Introducing BLUEcloud Discovery

- Built on the new CloudSource search technology
- Eye towards interlinked metadata:
  - BIBFRAME and other linked data standards, investigation of AI and API metadata connections and enhancements
- Responsive and accessible at once



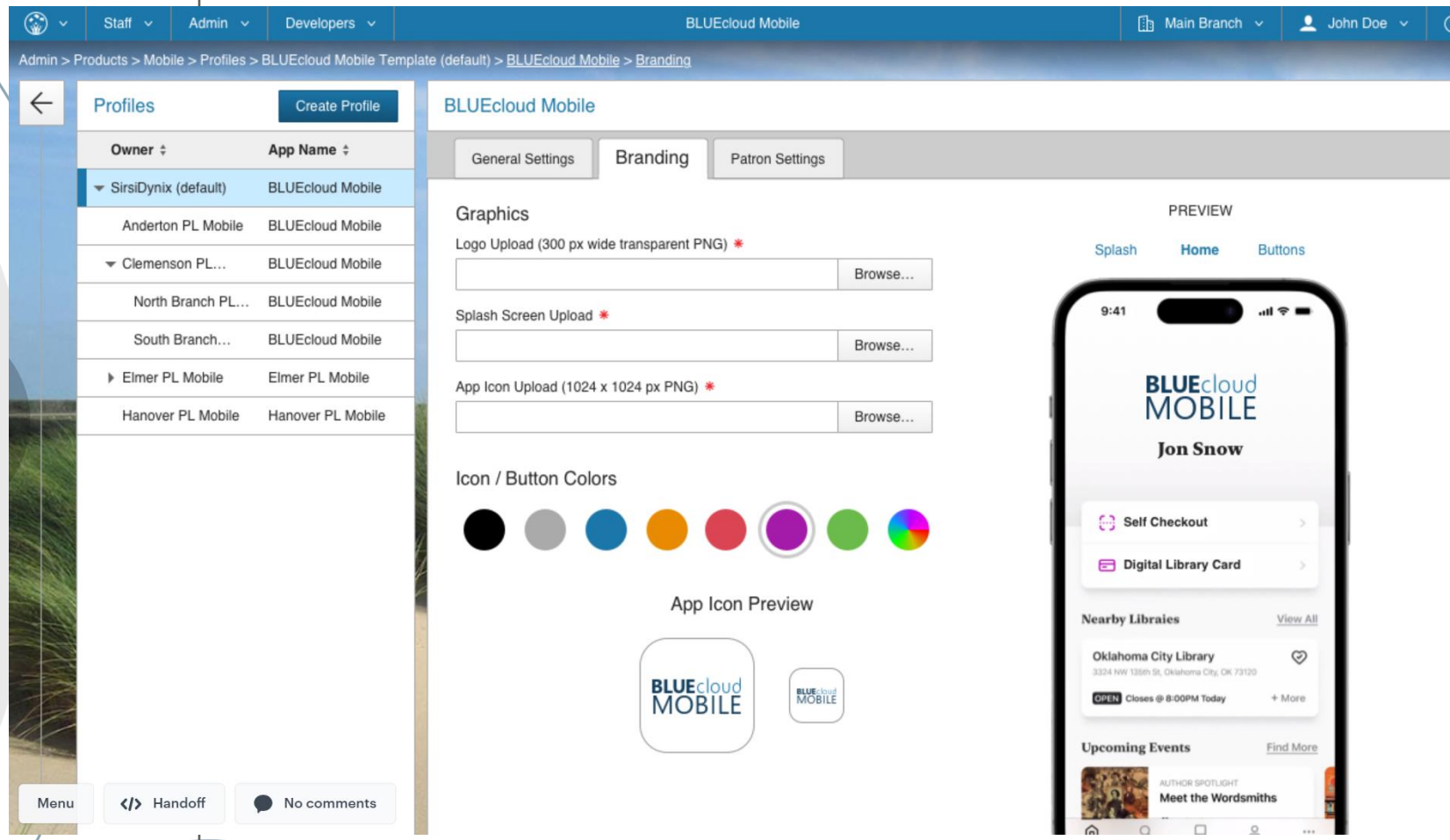
Introducing BLUEcloud Discovery

- Common component-based architecture with more out of the box config options
- Full API for extending Discovery services beyond a single, delivered API
- BC Mobile inclusive
- Seamless and fast updates with an automatic deployment model
- *SPP has started!*
- *Patron Services coding has started!*
- *Enterprise is still supported*



BLUEcloud Mobile 2

- Integrated into SirsiDynix Discovery & BLUEcloud Central
- Key enhancements such as push notifications, centralized patron lists
- Tighter integration with supporting structures (BLUEcloud Central, library hours, updated search, holds)
- Ongoing, regular enhancements
- Patron Services Work has started!
- SPP is active: Join now and check out Product Manager Office hours
- First pilot in December, 2023



SirsiDynix CONNECTIONS

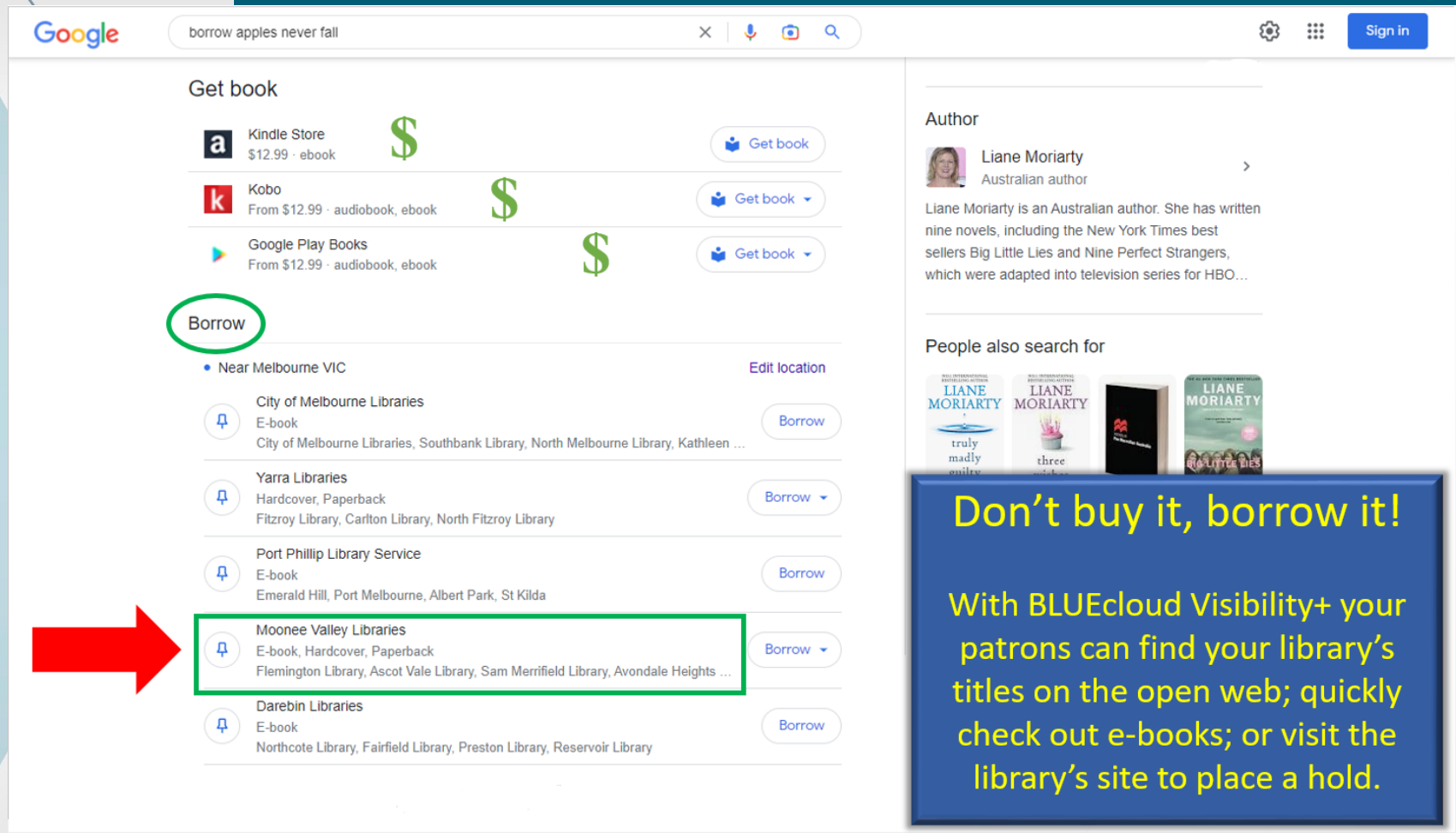
Discovery Planning

- Join the Strategic Partner Program: spp@sirsidynix.com
  - For BC Discovery
  - For BC Mobile
- Attend a CloudSource Webinar for more insight into search updates (every Wednesday; check out the corporate site)
- Check out details on Advanced Searching in CloudSource on the Support Center! (you must be logged in to view!)
- Follow the BC Mobile roadmap on the Support Center

BLUEcloud Visibility

End users discover library resources in Google

New “borrow” options provide easy access to ebook checkout or hold placement



Don’t buy it, borrow it!

With BLUEcloud Visibility+ your patrons can find your library’s titles on the open web; quickly check out e-books; or visit the library’s site to place a hold.

Join our product experts today to learn more!

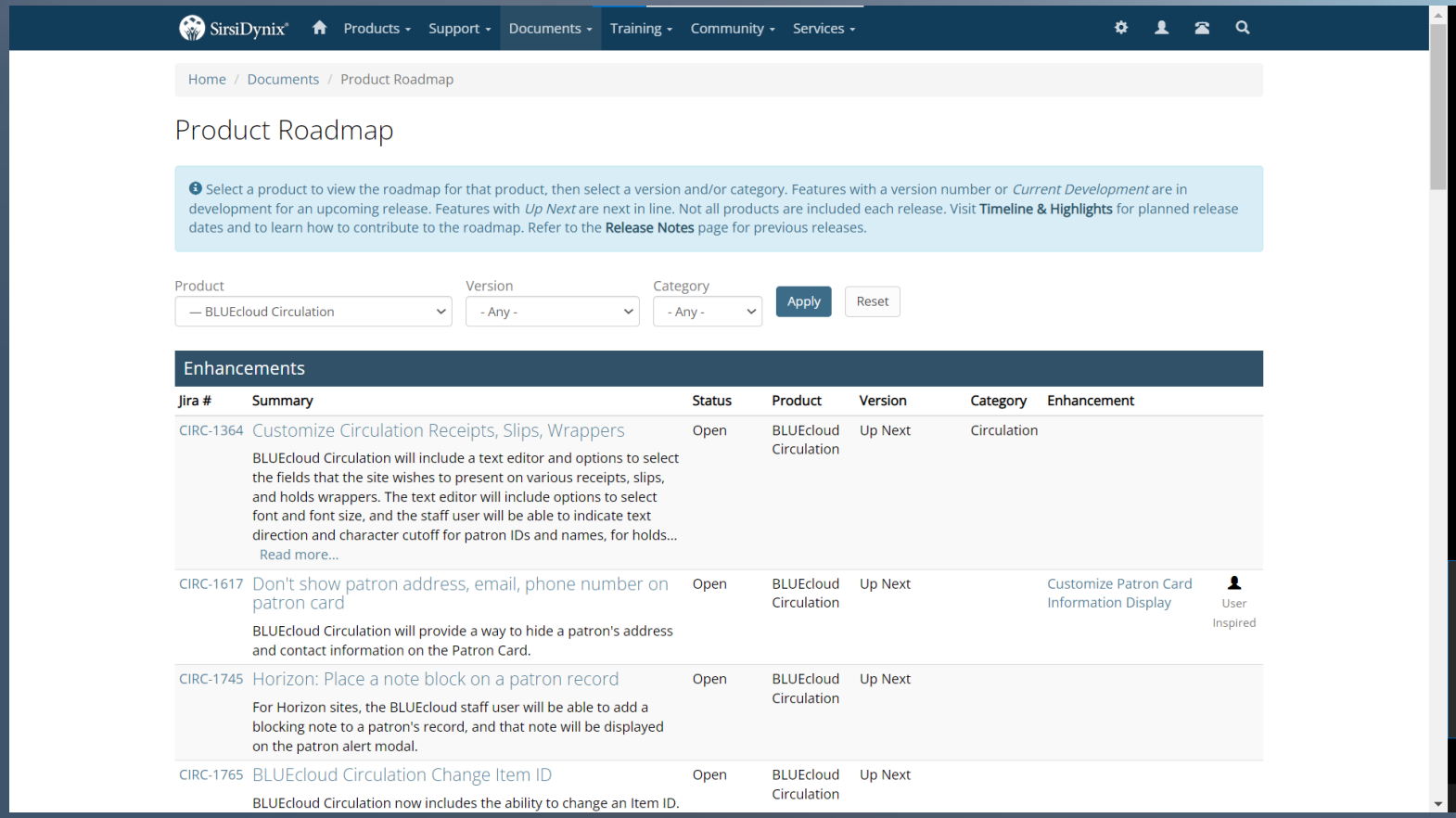
- BLUEcloud Circulation
- BLUEcloud Analytics
- Enterprise Awesomeness
- CloudSource & CS+: More Content, More Savings
- BLUEcloud Mobile 2
- BLUEcloud Discovery
- Last, But Not Least Lightning Round

Follow Our Progress

Real time roadmaps on SDSC

Current Development:

- Our plans for the next release

Up Next:

- Plans for the release after next