

11:00 AM

Welcome and Introductions for the Day

Trauma-Informed Approaches for Reducing Difficult Customer Behavior

12:00 PM

Generative AI: Critical Issues for Libraries

BREAK

1:00 PM

Libraries in the Culture of Reading

AI in Libraries: What's Ethical?

BREAK

2:00 PM

Emerging Tech Trends in Libraries

Data Voids and Echo Chambers: The Transformative Journey of Search and its Consequences

3:00 PM

Powerful Partnerships

Closing Remarks

4:00 PM

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